

# The Living Room...

...Calm, Safe Space

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## WHAT DOES THE LIVING ROOM OFFER?

The Living Room offers a wide array of resources for those experiencing psychiatric emergencies:

- Crisis intervention
- A safe space in which to rest or relax
- Support from trained Recovery Support Specialists and program staff
- Assistance with problem solving
- On-site intakes for Turning Point services
- Linkage with referrals for emergency housing, healthcare and food
- Healthy refreshments while in The Living Room

...Practical Problem-Solving

## WHAT CAN YOU EXPECT WHEN YOU COME TO THE LIVING ROOM?

When you come to The Living Room, you will be greeted by a member of The Living Room program staff. A licensed therapist will assess your safety and collect preliminary information. A trained recovery support specialist will orient you to The Living Room and will provide you with support throughout your time here. The Living Room staff will assist you in accessing and using the available resources in order to help you resolve your crisis. All services provided are free of charge no matter where you live.

If your circumstances cannot be resolved by the services we offer, we will refer you to other providers.

...Peer Support

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## WHAT MAKES THE LIVING ROOM SPECIAL?

Trained recovery support specialists with personal experience in managing the challenges of mental illness will provide crisis intervention, support, and mentoring with assistance from program staff. In this way, The Living Room emphasizes consumer leadership and promotes a model for other mental health providers in Illinois. In addition, this innovative program is expected to demonstrate major cost savings for the State by decreasing the demand on area emergency rooms while caring for guests in a compassionate, non-intrusive setting.

## WHAT IS THE LIVING ROOM?

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The Living Room is a psychiatric respite program, the first of its kind in Illinois. The Living Room is a comfortable, non-clinical space that offers an alternative to hospital emergency rooms for adults experiencing psychiatric emergencies. The goal of the program is to provide a calm and safe environment in which guests can resolve crises without more intensive intervention. At Turning Point, The Living Room is open Monday through Friday evenings, 3-8pm.

## WHERE IS THE LIVING ROOM LOCATED AND WHEN IS IT OPEN?

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**Solid support.**  
When you need it most.

Monday — Friday

3:00PM—8:00PM

**Turning Point BHCC**

8324 Skokie Blvd

Skokie, IL 60077

847.933.9202

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In order to maintain this service free of charge to our guests, The Living Room is in part funded by grants.

Guests will be asked for proof of insurance and household income as part of visit process, consider having supporting documentation available.

# *The Living Room*

***A Revolutionary Alternative  
for Adults in Psychiatric  
Crisis***



**Solid support.**  
When you need it most.

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